

# Sae Gore

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## EXPERIENCE

### Amazon

CA (Remote)

Support Engineer

February 2022 - Present

- Analyzing problematic areas, developing and debugging **Python** scripts to resolve them, and contributing towards the procedure of transforming current processes towards automation
- Maintaining relevant documentation on **Quip** for the existing services and interacting with **Asana** software, to maintain and update the assigned tasks as per **Agile methodology**
- Execution of pre-defined Standard Operating Procedures (SOPs) using **AWS services** (DynamoDB, Lambda functions) to support Amazon business and technical requirements
- **Troubleshooting** existing configurations, when observed system issues, to resolve them and enabling the process to proceed as per SOPs

### Waymo

Mountain View, CA

Software Associate

September 2021 - February 2022

- Triageed in simulation software, such as Webviz, in various scenarios including Exploratory testing, and Edge cases evaluating Risk Metrics and Sim Agent Triage.
- Compiled and reported software QA metrics and trends to engineering teams for ensuring all software quality findings were documented, monitored, and escalated when required

### Blingy

San Francisco, CA

Back-End Developer Intern

August 2021 - October 2021

- Explored firebase technology and uploaded data of 1000 products to the firebase real time database
- Presented progress report of current back-end products during monthly company meetings and interacted with **JIRA** software, to maintain and update the assigned tasks as per **Agile methodology**

### Computer Science Department, University of South Carolina Aiken

Aiken, SC

Software Developer Intern

January 2020 - April 2020

- Assisted in web projects for the college website using technologies such as **HTML** and **CSS**
- Implemented a student ID card reader application which stores the collected information in local folder using **C#** and **Visual Studio IDE**

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## ACADEMIC PROJECTS

### Personal Planner

**Technologies:** Java, Spring and Maven

- Implemented a backend service for a personal planner where events can be created and viewed using **REST API** and HTTP protocols. Developed an API for the personal planner with **Java** and **Spring** (Spring Boot) Framework

### JSON Validator

**Technologies:** Python and JSON

- Developed a JSON Validator python script which takes a **JSON** file and an Excel (containing desired data for JSON) as inputs and then compares, if the given **JSON** has the accurate data as present in the Excel file. Such validated **JSON** files are used as inputs for making API calls as per the process workflow

### Shell Commands

**Technologies:** C and Linux Shell

- Implemented a script which executes few shell commands of single and multiple arguments, and handles interrupt signal in Linux Shell

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## EDUCATION

University Of South Carolina Aiken, B.S in Computer Science

Aiken, SC

President's list recipient: Spring 2020 – Fall 2020

August 2017-May 2021

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## SKILLS

- Programming Languages: **HTML, CSS, C, C++, Java, Python**
- Tools: Microsoft Office Suite, Google Suite, GitHub, JIRA, Quip, Asana